



Vivek Kumar Shukla <vivek.logimatrix@gmail.com>

E-Rupi voucher message not received.

UPI Projects, DPPG <upiproject.dppg@bankofbaroda.com>

To: Vivek Kumar Shukla <vivek.logimatrix@gmail.com>, Ruchi Aggarwal <Ruchi2@bankofbaroda.com>

Cc: Neeru Dubey <Neeru.Dubey@in.ey.com>, Ravindra Dangi <ravindra.dangi93@gov.in>, "clusters.nhb@gov.in" <clusters.nhb@gov.in>, Rajiv Kumar <Rajiv.Kumar2@bankofbaroda.com>, J. Pawan.kr2047@nhb.gov.in, Ranjan Sinha <Ranjan.Sinha@in.ey.com>, GAJENDRA TUPSAMUDRE <GAJENDRA.TUPSAMUDRE@bankofbaroda.com>, "Abhishek ." <abhishek.15@in.ey.com> <upiproject.dppg@bankofbaroda.com>

Team,

The integration between NHB and NPCI. please check once with NPCI for any configuration changes.

Regards,

अरविंद कुमार यादव/Arvind Kumar Yadav

यूपीआई प्रोजेक्ट्स, डीपीपीजी/ UPI Projects, DPPG

डिजिटल समूह/ Digital Group

बड़ौदा सन टावर, सातवीं मंजिल, सी 34, जी ब्लॉक, बांद्रा-कुर्ला काम्प्लेक्स,

बांद्रा (पूर्व) मुंबई 400051,

Baroda Sun Tower, 7th Floor, C 34, G-Block, Bandra-Kurla Complex,

Bandra (East), Mumbai - 400051,

From: Vivek Kumar Shukla <vivek.logimatrix@gmail.com>

Sent: Tuesday, December 23, 2025 6:40 PM

To: UPI Projects, DPPG <upiproject.dppg@bankofbaroda.com>; Ruchi Aggarwal <Ruchi2@bankofbaroda.com>; ARVIND KUMAR YADAV <ARVIND.YADAV2@bankofbaroda.com> <Rajiv.Kumar2@bankofbaroda.com>

Cc: Neeru Dubey <Neeru.Dubey@in.ey.com>; Ravindra Dangi <ravindra.dangi93@gov.in>; clusters.nhb@gov.in <clusters.nhb@gov.in>; Jayant Singh <Jayant.Singh1@in.ey.com> <Ranjan.Sinha@in.ey.com>; GAJENDRA TUPSAMUDRE <GAJENDRA.TUPSAMUDRE@bankofbaroda.com>; Abhishek . <abhishek.15@in.ey.com>

Subject: Re: E-Rupi voucher message not received.

You don't often get email from vivek.logimatrix@gmail.com. [Learn why this is important](#)

****सावधान: यह मेल बैंक डोमेन के बाहर से आया है. अगर आप प्रेषक को नहीं जानते तो मेल में दी गयी लिंक पर क्लिक ना करें या अटैचमेंट**
****CAUTION: THIS MAIL IS ORIGINATED FROM OUTSIDE OF THE BANK'S DOMAIN. DO NOT CLICK ON LINKS OR OPEN ATTACHMENTS UN**

Dear Sir/Madam (@bankofbaroda Team),

We are facing an issue in our e-RUPI voucher integration for NHB (OrgId: 180015). Earlier, vouchers were successfully generated with a fixed amount of ₹10.00, using the following structure:

- MINAMOUNT = 10.00
- Amount rule="MAX" = 10.00
- Payer PSP / handle: tester@ergnhb
- Product: PREPAID VOUCHER (UPI e-RUPI)

Recently, as per business requirement, we started sending dynamic voucher amounts (e.g. IA Share + Farmer Share, such as ₹34.00). The only change in the payload is:

- MINAMOUNT = 34.00
- Amount rule="MAX" = 34.00

All other fields (OrgId, Payer PSP, Merchant, Device, Payee, Signature, etc.) remain exactly the same as the previously working request. However, for these dynamic amounts we are now con

- err: VALIDATION_ERR
- errorCd: UN5
- errorDtl: Payer PSP Not Available

This clearly indicates a configuration / enablement issue on the PSP / scheme side rather than an integration or payload error, since the same PSP & handle work correctly for ₹10.00 but fail if We request you to kindly:

1. Review and confirm the current configuration for OrgId 180015 and Payer PSP tester@ergnhb for e-RUPI PREPAID VOUCHER.
2. Enable / widen the allowed voucher amount range so that dynamic voucher amounts (e.g. ₹34.00 and above, as per scheme rules) are accepted.
3. Share any specific constraints (min / max amount, step size, product limits) that we must adhere to, so we can align our implementation accordingly.

For your reference, we are attaching:

1. One successful payload and response (amount = 10.00)

- **API Name** : ReqVoucher
- **URL** : <https://erupi.npci.org.in/upi/ReqVoucher/2.0/urn:txnid:DOHF73DE7D30D3B835FA91F65795DDB76F6>
- **METHOD** : POST
- **TXN ID** : DOHF73DE7D30D3B835FA91F65795DDB76F6
- **RESPONSE** : <?xml version="1.0" encoding="UTF-8"?><ns2:Ack xmlns:ns2="http://npci.org/upi/schema" api="ReqVoucher" reqMsgId="DOH62F878E04668380354EAF7EB5D6E0C7

- **PAYLOAD** : <?xml version="1.0"?><upi:ReqVoucher xmlns:upi="http://npci.org/upi/schema"><Head msgId="DOH62F878E04668380354EAF7EB5D6E0C7" orgId="180015" ts="2025-12-23T18:22:56+05:30"><Tag name="PAYREQSTART" value="2025-12-01T18:22:56+05:30"/><Tag name="PAYREQEND" value="2025-12-01T18:22:56+05:30"/></Meta><Txn custRef="25335067056 B76F6" initiatedBy="PAYER" initiationMode="00" note="SPPV12" purpose="B0" refCategory="00" refId="31603464DCE7F5793F633E58270A22BEE01" refUrl="https://cdp.nhb.gov.in" <Rules><Rule name="MINAMOUNT" value="10.00"/><Rule name="EXPIREAFTE" value="1"/></Rules><Txn><Mandate blockFund="Y" name="PREPAID VOUCHER" revokeable="01T18:22:56+05:30" txnid="DOHF73DE7D30D3B835FA91F65795DDB76F6" type="PREPAID VOUCHER"><Validity end="01032026" start="01122025"/><Amount rule="MAX" value="34.00"/><Mandate><Payer addr="tester@ergnhb" code="0780" name="Mohit Verma" seqNum="1" type="ENTITY"><Info><Identity id="999999999999" type="ACCOUNT" verifiedName="vijay", <Tag name="TYPE" value="MOB"/><Tag name="MOBILE" value="917417458860"/><Tag name="LOCATION" value="INDIA"/><Tag name="IP" value="136.226.251.108"/><Tag name value="Android9"/><Tag name="APP" value="com.upi.npci"/><Tag name="GEOCODE" value="91.9819,23.9404"/><Tag name="CAPABILITY" value="011001"/></Device><Ac addrTy value="CURRENT"/><Detail name="ACNUM" value="00020200001916"/><Detail name="IFSC" value="BARB0SHILLO"/></Ac><Creds><Cred subType="NA" type="PREAUTH"><Dal Data></Cred></Creds><Merchant><Identifier sid="1234" merchantType="LARGE" mid="BOB0000002985779" subCode="0000" tid="E0002214"/><Name brand="TransTrac" franchise type="OTHERS"/></Merchant></Payer><Payees><Payee addr="mobile.7417458860@prepaid.npci" code="0780" name="NPCI Tester" seqNum="1" type="ENTITY"><Merchant><Ide mid="BOB0000002985779" subCode="8493" sid="1234" tid="E0002214"/><Name brand="TransTrac" franchise="TransTrac" legal="TransTrac"/><Ownership type="OTHERS"/></Merc xmlns="http://www.w3.org/2000/09/xmldsig#"><SignedInfo><CanonicalizationMethod Algorithm="http://www.w3.org/TR/2001/REC-xml-c14n-20010315"/><SignatureMethod Algorithm="sha256"/><Reference URI=""><Transforms><Transform Algorithm="http://www.w3.org/2000/09/xmldsig#enveloped-signature"/></Transforms><DigestMethod Algorithm="http://www.w

"API RESPONSE CODE:~ 200" // app/Helpers/MyHelpers.php:566

"API RESPONSE:~ <?xml version='1.0' encoding='UTF-8'><ns2:Ack xmlns:ns2='http://npci.org/upi/schema' api='ReqHbt' reqMsgId='DOH821CEC75DD2190BDED43FBA8E1

2- ReqVoucher

"REQUEST URL:~ https://erupi.npci.org/in/upi/ReqVoucher/2.0/urn:txnid:DOH8A3C7FF2AECE6105CFA8B8ABE0403B84A" // app/Helpers/MyHelpers.php:566

"REQUEST BODY:~ <?xml version='1.0'><upi:ReqVoucher xmlns:upi='http://npci.org/upi/schema'><Head msgId='DOH51EA9A3D9854419A50CD95D1B8CD506' orgId='18 prodType='UPI'><Meta><Tag name='PAYREQSTART' value='2025-11-29T21:04:20+05:30'><Tag name='PAYREQEND' value='2025-11-29T21:04:20+05:30'><Meta><Txn cus DOH8A3C7FF2AECE6105CFA8B8ABE0403B84A' initiatedBy='PAYER' initiationMode='00' note='SPPV12' purpose='B0' refCategory='00' refId='3160014EAAE42DD9671D1F: ts='2025-11-29T21:04:20+05:30' type='CREATE'><Rules><Rule name='MINAMOUNT' value='10.00'><Rule name='EXPIREAFTE' value='1'></Rules></Txn><Mandate bloc revokeable='N' shareToPayee='N' ts='2025-11-29T21:04:20+05:30' txnid='DOH8A3C7FF2AECE6105CFA8B8ABE0403B84A' type='PREPAID VOUCHER'><Validity end='01032' value='10.00'><Recurrence pattern='ONETIME'></Mandate><Payer addr='tester@ernhb' code='0780' name='Mohit Verma' seqNum='1' type='ENTITY'><Info><Identity i verifiedName='vijay'><Rating verifiedAddress='TRUE'></Info><Device><Tag name='TYPE' value='MOB'><Tag name='MOBILE' value='919412966838'><Tag name='LOC value='136.226.230.179'><Tag name='ID' value='977776efdc1718d7'><Tag name='OS' value='Android9'><Tag name='APP' value='com.upi.npci'><Tag name='GEOCODI name='CAPABILITY' value='011001'></Device><Ac addrType='ACCOUNT'><Detail name='ACTYPE' value='CURRENT'><Detail name='ACNUM' value='00020200001916'></Ac><Creds><Cred subType='NA' type='PREAUTH'><Data code='NPCI' ki='20220512'>MDB8OTE3OTYy</Data></Cred></Creds><Merchant><Identifier sid='1234' merchar subCode='0000' tid='E0002214'><Name brand='TransTrac' franchise='TransTrac' legal='TransTrac'><Ownership type='OTHERS'></Merchant></Payer><Payees><Payee : code='0780' name='NPCI Tester' seqNum='1' type='ENTITY'><Merchant><Identifier merchantType='LARGE' mid='BOB0000002985779' subCode='8493' sid='1234' tid='E franchise='TransTrac' legal='TransTrac'><Ownership type='OTHERS'></Merchant></Payee></Payees><Signature xmlns='http://www.w3.org/2000/09/xmldsig#'><SignedInf Algorithm='http://www.w3.org/TR/2001/REC-xm1-c14n-20010315'><SignatureMethod Algorithm='http://www.w3.org/2001/04/xmldsig-more#rsa-sha256'><Reference URI='''>< Algorithm='http://www.w3.org/2000/09/xmldsig#enveloped-signature'></Transforms><DigestMethod Algorithm='http://www.w3.org/2001/04/xm1enc#sha256'><DigestValue>e SQkvMhYzDvdlbinvFSEk=</DigestValue></Reference></SignedInfo><SignatureValue>HlFLe4wTWtsjOSZtBt/TBPR8i0GJQI5GJG8eEda2Fq47wKkwH5FVoCmXrPLQhLUt07zE0 93f1kP3BI+6RIKHsPjWxgkrOawH8L6l3rbpUdjcceDYXfg4VnyeS9MW1UN31xAb0UtXsD7o+KNIVNzgLrDaOWHwAFHPJlEjyH8LpyPJCJWGuSoHwD1SSArFHfuc7pmXDfztehghl OkFfK0kNJRjP4VWk7MDpi89H82ukW9eii5EA0B2adi9ASIAtrYqhiGejIBb+z+4jnm9kPvprjIiQ==</SignatureValue><KeyInfo><X509Data><X509Certificate>MIID0TCCArmGAWIB/ 8UF7v3j604sgN1R1wwDQYJKoZIhvcNAQELBQAweDELMAkGA1UEBhMCSU4xDjAMBGBgMURibGhpMQ4wDADYDVQQHDAVEZVWxoAEMMAoGA1UECgWDTkhCMQwwCg A051QjEEMBOGCSGSIb3DQEJARYYXRWRTaW5AbmhilM.dvdi5pbjAeFwoyNDAYMDE4MzVaFw0zNDAYMjUxMDE4MzVaMHgxCzAIBGNvBAYTAkIOMQ4wDADYDVQIDAVEZV VsaGkxDDAKBgNVBAoMA051QjEMMAoGA1UECwwDTkhCMQwwCgYDVQQDDAN0SEIxHxAdBgkqhkiG9w0BCQEWEWGFkbWUuQG5oYi5nb3YuaW4wggeIMA0GCSqSIs3DQEB, 9sEvEdopy0mj0Vb6OM1Avl9nJYXOTf5SW+20FEAkMqOSJbKU275M/PLSX3mrrqyS7ozl66T9MN5rYclFoftuHcJxwSBRYPgGHgsJjJSOgWY5B/Wrxl6d0cHGZmp7h32ttVs83NoNg3p ahJSxxlvV9j1W/YAUFsRdi30o+TCjQqo7fDi1cWXD0a5mZ+uqVYSoDOQB0QJzwLhJmPinPL+liixQSPkeZiKLxEEabfyx60tYcVVEwGqzqD8DohdEXqSjRZLroaKcwcYOXJ7HE8fgvP N28XYzVagMBAAGjUzBRMB0GA1UdDgQWBRRXyex9IMCNhR3EPgtJk/KSB5Y+zjAfbgNVHSMEGDAWgBRXyex9IMCNhR3EPgtJk/KSB5Y+zjAPBgNVHRMBAf8EBTADAHMAC uehdTLriA86ZxJezdnmgQwcZTu0p+fLGGq/gly2AVquwYP+yNs4KJ/wanUXNponCOv+5RvykiYEUvuc0jG4ncVeu/KUuzfwKo0GcxdrkalTk4Lfsk2EwWoiN1R6Yhy11+kW/hf4LU56wt NYEamY5g67kw7uZv93Fq2DUUcg5PtGotEIQ9U2pFyJPlayZr+SqpTt2WogS+wa8ahFoxB9Rw2dyOuHZTnXqc5w9RRS27SAwMOWz004Ltd3NAetAILjzmz17WKQDx7KEKhuXsXJiJP X509Certificate></X509Data></KeyInfo></Signature></upi:ReqVoucher> ◀" // app/Helpers/MyHelpers.php:566

"API RESPONSE CODE:~ 200" // app/Helpers/MyHelpers.php:566

"API RESPONSE:~ <?xml version='1.0' encoding='UTF-8'><ns2:Ack xmlns:ns2='http://npci.org/upi/schema' api='ReqVoucher' reqMsgId='DOH51EA9A3D9854419A50CD95

From: ARVIND KUMAR YADAV <ARVIND.YADAV2@bankofbaroda.com> On Behalf Of UPI Projects, DPPG
Sent: Saturday, November 29, 2025 3:03 PM
To: Abhishek . <Abhishek.15@in.ey.com>; Ruchi Aggarwal <Ruchi2@bankofbaroda.com>
Cc: Neeru Dubey <Neeru.Dubey@in.ey.com>; Ravindra Dangi <ravindra.dangi93@gov.in>; vivek.shukla <vivek.shukla@logimatrix.co.in>; clusters.nhb@gov.in; Jayant Singh <pawan.kr2047@nhb.gov.in>; Ranjan Sinha <Ranjan.Sinha@in.ey.com>
Subject: Re: E-Rupi voucher message not received.

Hi Abhishek,
Please create a voucher and check.

Regards,
अरविंद कुमार यादव/Arvind Kumar Yadav
यूपीआई प्रोजेक्ट्स, डीपीपीजी/ UPI Projects, DPPG
डिजिटल समूह/ Digital Group

बड़ौदा सन टावर, सातवीं मंजिल, सी 34, जी ब्लॉक, बांद्रा-कुर्ला काम्प्लेक्स,
बांद्रा (पूर्व) मुंबई 400051,
Baroda Sun Tower, 7th Floor, C 34, G-Block, Bandra-Kurla Complex,
Bandra (East), Mumbai - 400051,

From: Abhishek . <Abhishek.15@in.ey.com>
Sent: Thursday, November 27, 2025 3:15 PM
To: UPI Projects, DPPG <upiproject.dppg@bankofbaroda.com>; Ruchi Aggarwal <Ruchi2@bankofbaroda.com>; ARVIND KUMAR YADAV <ARVIND.YADAV2@bankofbaroda.c
Cc: Neeru Dubey <Neeru.Dubey@in.ey.com>; Ravindra Dangi <ravindra.dangi93@gov.in>; vivek.shukla <vivek.shukla@logimatrix.co.in>; clusters.nhb@gov.in <clusters.nhb

b3DQEBAQUAA4IBDwAwggEKAoIBAQcX9sEvEdopy0mj0Vb6OM1Avl9nJVXOTf5SW+20FEAkMqOSJbKU275M/PLSX3mrrqyS7ozl66T9MN5rYcIF0ftuHcJxwSBRYpGHgsJjJSOgW7pn7f9T6JAY9G46FustLEHADrLJi0MahJSxxlv9j1W/YAUFsRdi30o+TCjQqo7fDi1cWxD0a5mZ+uqVYSoDOQB0QJzwLhJMpInPL+IlixQSPkeZiKLxEabfyx60tYcVEwGzqD8DohdHE8fgvPnWdEfPdkbZX6ussAiPab9iF/N28XYzVAgMBAAGjUzBRMB0GA1UdDgQWBRRXyex9IMCnHR3EPgtJk/KSB5Y+zjAFBgNVHSMEDAWgBRXYex9IMCnHR3EPgtJk/KSB5YMA0GCSqGSIb3DQEBCwUAA4IBAQB/uehdTLriA86ZxJezdnmgQwcZTu0p+flGgQ/gly2AVquwYP+yNs4KJ/wanUXNponCOv+5RvvykIYEUvuc0jG4ncVeu/kUuzfwKo0GcxdrkaLtk4Lf:hf4Lu56wbMMjXM1p36HpRjx5cOQMouZfzPO7/NYeamY5g67kw7uZv93Fq2DUcg5PtG0tEIQ9U2pFyJPlayZr+SqpTt2WOGs+wa8ahFoxB9Rw2dyOuHZTnXqc5w9RRS27SAwMOWQDx7KEKhuxsXJiJP9BSLDP1wbc6eKutNQOwzGD+tUsJFQzJw0as</X509Certificate></X509Data></KeyInfo></Signature></upi:ReqVoucher>

- **RESPONSE** : <?xml version="1.0" encoding="UTF-8"?><ns2:Ack xmlns:ns2="http://npci.org/upi/schema" api="ReqVoucher" reqMsgId="DOH23DF156A8CD603B95979738497095
- **Created At** : 2025-09-25 13:34:24

Get Outlook for Android

From: Abhishek .

Sent: Wednesday, November 26, 2025 4:52:00 PM

To: UPI Projects, DPPG <upiproject.dppg@bankofbaroda.com>; Ruchi Aggarwal <ruchi2@bankofbaroda.com>

Cc: Neeru Dubey <Neeru.Dubey@in.ey.com>; Ravindra Dangri <ravindra.dangri93@gov.in>; vivek.shukla <vivek.shukla@logimatrix.co.in>; clusters.nhb@gov.in <clusters.nhb@Jayant.Singh1@in.ey.com>; Pawan Kumar <pawan.kr2047@nhb.gov.in>; Ranjan Sinha <Ranjan.Sinha@in.ey.com>

Subject: RE: E-Rupi voucher message not received.

Dear Sir

As per the suggested changes in morning in the API, we are now receiving an response from API but message not received.

Please check and guide us on how to resolve this issue.

ReqHbt

Transactionid:-- DOH7BA0203C1415D5C51CF80890EC656BDF

TimeStamp:-- 2025-11-26T15:16:05+05:30

ReqVoucher

Transaction ID-> DOH35B380BB013540AB236F07E09F1A082E

Timestamp-> 2025-11-26T15:16:00+05:30

ReqHbt

"REQUEST URL:~ https://erupi.npci.org.in/upi/ReqHbt/2.0/urn:txnid:DOH7BA0203C1415D5C51CF80890EC656BDF" // app/Helpers/MyHelpers.php:566

"REQUEST BODY:~ <?xml version="1.0"?><upi:ReqHbt xmlns:upi="http://npci.org/upi/schema"><Head msgId="DOHF3E11BC2E79C6F84F0EB545DE3CF130A" orgId="180015 id="DOH7BA0203C1415D5C51CF80890EC656BDF" note="SP_PV_01" refId="316051B897603514DEF52D83DA6CC29D8D6" refUrl="https://cdp.nhb.gov.in" ts="2025-11-26T15:16:00+05:30" value="NA"/><Signature xmlns="http://www.w3.org/2000/09/xmldsig#"><SignedInfo><CanonicalizationMethod Algorithm="http://www.w3.org/TR/2001/REC-xm1-c14n-20010315 Algorithm="http://www.w3.org/2001/04/xmldsig-more#rsa-sha256"/><Reference URI=""><Transforms><Transform Algorithm="http://www.w3.org/2000/09/xmldsig#enveloped-signature"/></Transforms></Reference></SignedInfo><SignatureValue></SignatureValue></Signature></upi:ReqHbt>

"API RESPONSE CODE:~ 200" // app/Helpers/MyHelpers.php:566

"API RESPONSE:~ <?xml version="1.0" encoding="UTF-8"?><ns2:Ack xmlns:ns2="http://npci.org/upi/schema" api="ReqHbt" reqMsgId="DOHF3E11BC2E79C6F84F0EB545DE3CF130A" orgId="180015 id="DOH7BA0203C1415D5C51CF80890EC656BDF" note="SP_PV_01" refId="316051B897603514DEF52D83DA6CC29D8D6" refUrl="https://cdp.nhb.gov.in" ts="2025-11-26T15:16:00+05:30" value="NA"/><Signature xmlns="http://www.w3.org/2000/09/xmldsig#"><SignedInfo><CanonicalizationMethod Algorithm="http://www.w3.org/TR/2001/REC-xm1-c14n-20010315 Algorithm="http://www.w3.org/2001/04/xmldsig-more#rsa-sha256"/><Reference URI=""><Transforms><Transform Algorithm="http://www.w3.org/2000/09/xmldsig#enveloped-signature"/></Transforms></Reference></SignedInfo><SignatureValue></SignatureValue></Signature></upi:ReqVoucher">

ReqVouchar

"REQUEST URL:~ https://erupi.npci.org.in/upi/ReqVoucher/2.0/urn:txnid:DOH35B380BB013540AB236F07E09F1A082E" // app/Helpers/MyHelpers.php:566

बड़ीदा सन टावर, सातवीं मंजिल, सी 34, जी ब्लॉक, बांद्रा-कुर्ला काम्प्लेक्स,
बांद्रा (पूर्व) मुंबई 400051,
Baroda Sun Tower, 7th Floor, C 34, G-Block, Bandra-Kurla Complex,
Bandra (East), Mumbai - 400051,

From: Abhishek . <Abhishek.15@in.ey.com>
Sent: Tuesday, November 25, 2025 5:27 PM
To: Ruchi Aggarwal <Ruchi2@bankofbaroda.com>; ARVIND KUMAR YADAV <ARVIND.YADAV2@bankofbaroda.com>; UPI Projects, DPPG <upiproject.dppg@bankofbaroda.cc>
Cc: Vaibhav Krishna Tewari <vaibhav.tewari@npci.org.in>; UPI Help Desk <upi.helpdesk@npci.org.in>; dmd nhb <dmd.nhb@gov.in>; Ravindra Dangi <ravindra.dangi93@gov.in>
Ranjan Sinha <Ranjan.Sinha@in.ey.com>; Pawan Kumar <pawan.kr2047@nhb.gov.in>; Dr. Vijay Kumar Doharey <clusters.nhb@gov.in>; cherry.dhillon@npci.org.in <cherry.d
<vivek.shukla@logimetrix.co.in>; Govt Digital Solution Cell, New Delhi <digital.gb@bankofbaroda.com>
Subject: RE: E-Rupi voucher message not received.

Some people who received this message don't often get email from abhishek.15@in.ey.com. [Learn why this is important](#)

****सावधान: यह मेल बैंक डोमेन के बाहर से आया है. अगर आप प्रेषक को नहीं जानते तो मेल में दी गयी लिंक पर क्लिक ना करें या अटैचमेंट**
****CAUTION: THIS MAIL IS ORIGINATED FROM OUTSIDE OF THE BANK'S DOMAIN. DO NOT CLICK ON LINKS OR OPEN ATTACHMENTS U**

Dear Sir

We have added the new transaction with the following details...

Please check and verify...

1. ReqHbt

Transaction id -> DOH336C63952CA60688B556A18EA5975E68

Timestamp:- 2025-11-25T17:18:12+05:30

2. ReqVoucher

Transaction id -> DOH923BBC3436968913F284DBFB3F8B74F9

Timestamp-> 2025-11-25T17:18:25+05:30

For more information please check the following details...

1. ReqHbt

REQUEST URL:- <https://erupi.npci.org.in/upi/ReqHbt/2.0/urn:txnid:DOH336C63952CA60688B556A18EA5975E68> // app/Helpers/MyHelpers.php:566

"REQUEST BODY:- <?xml version="1.0"?><upi:ReqHbt xmlns:upi="http://npci.org/upi/schema/"><Head msgId="DOH8E846F928A8C2251EBABBF6DD313A87" orgId=ver="2.0"/><Txn id="DOH336C63952CA60688B556A18EA5975E68" note="SP_PV_01" refId="3160B43E99AC39E7322A2AE8E825C4A22B2" refUrl="https://cdp.nhb.gov.i<HbtMsg type="ALIVE" value="NA"/><Signature xmlns="http://www.w3.org/2000/09/xmldsig#"><SignedInfo><CanonicalizationMethod Algorithm="http://www.w3.org/T<SignatureMethod Algorithm="http://www.w3.org/2001/04/xmldsig-more#rsa-sha256"/><Reference URI=""><Transforms><Transform Algorithm="http://www.w3.org/200</Transforms><DigestMethod Algorithm="http://www.w3.org/2001/04/xmldsig-more#sha256"/><DigestValue>F+SjpFExzCj9DkZ7m0dQVJxltkRfgC8aXCaYFDLe5E=</DigestVal<SignatureValue>Mp0rznH8ZmHz/vbfff4loIPx7lznW50LULNn0dHFJ4onjFlzMOqeuKCsT9tQKXzNyieogDhLiu/5m6JExkbbT4T+jEqF+sPlu34000QHsv6Ck6nHu4XopAZ5yo6<Z+kSQE96rH75OqAHhV1j41ht/9wASISBQfPPr4u3khifMUjwcFqrOfN11IEKVT7Nvx9zoO69zOxz6XsI7tyZgn6KXfvBwl3qz/s2z8UF7phEGvQO2+iP8W9JbHalXJlJryWcrRQ7ljF<ypRzGQpEFKl3+VBPSVwAQ=</SignatureValue><KeyInfo><X509Data><X509Certificate>MIID0TCCArmGAWIbAgIUURfHPvOVpXE8UF7v3j6O4sgN1R1wwDQYJKoZIhvcN<AMBGNVBAgMBURibGhpMQ4wDAYDVQQHDAVEZVZwoaTEEMMAoGA1UECgwDTkhCMQwwCgYDVQQQLDANOEIxDAAKBgNVBAMMA05IQjEMMAoG<IxHAdBgqhkiG9w0BCQEWEfGfkbWluQG5oYi5nb3YuaW4wgGqEiMA0GCSqGSIb3DQEBAQUAA4IBDwAwggEKAoIQAQcX9sEvEdopy0mj0Vb6OM1AvI9nJVXOTf5SW+2<PLSX3mrrqyS7ozl66T9MN5YcIF0fttHcJxwSBRYpGHgsJjJSOGWY5B/Wrxl6d0cHGZmP7h32tVt83NoNg3gD7pn7f9T6JAy9G46FustLEHADrLJi0MahJSxxlvV9j1W/YAUf:<uqVYSoDQOBQJzwLhJmPimPL+liixQSPkeZiKLEeabfyx60tYcVEwGqzD8DohdEXqSjRZLroaKcwcYQXjQ7HE8fgvPnWdEfPdkbZX6ussAiPab9iF/N28XYzVAgMBAAGJU<WBBRYex9IMCNhR3EPgtJk/KSB5Y+zjAfBgNVHSMEGDAWgBRXYex9IMCNhR3EPgtJk/KSB5Y+zjAPBgNVHRMBAf8EBTADAQH/MA0GCSqGSIb3DQEBCwUAA4IBAQB.<fLGGQgly2AVquwYP+yNs4KJ/wanUXNponCOv+5RvYkIYEUvuc0jG4ncVeu/kUuzfwKo0GcxdrkaLtK4Lfsk2EwWOiN1R6YhyI1+kW/hf4Lu56wbMMjXM1p36HpRjx5cOQMou<tEIQ9U2pFyJPlayZr+SqpTt2WOGs+wa8ahFoxB9Rw2dyOuHZTnXqC5w9RRS27SAwMOWz004Ld3NAetAILjnz17WKQDx7KEKhuxsXJiJP9BSLDP1wbc6eKutNQowGD+I<KeyInfo></Signature></upi:ReqHbt> </> // app/Helpers/MyHelpers.php:566

Dear Sir/Mam

Please schedule the UAT meeting today at 3:00 PM.

Regards

Abhishek

Sr. Project Consultant

From: Ruchi Aggarwal <Ruchi2@bankofbaroda.com>

Sent: Tuesday, November 25, 2025 11:20 AM

To: Abhishek . <Abhishek.15@in.ey.com>

Cc: Vaibhav Krishna Tewari <vaibhav.tewari@npci.org.in>; UPI Help Desk <upi_helpdesk@npci.org.in>; Ravindra Dangi <ravindra.dangi93@gov.in>; Neeru Dubey <Neeru.Dube@Ranjan.Sinha@in.ey.com>; Pawan Kumar <pawan.kr2047@nhb.gov.in>; Dr. Vijay Kumar Doharey <clusters.nhb@gov.in>; cherry.dhillon@npci.org.in; vivek.shukla <vivek.shukla@bankofbaroda.com>

Subject: Fw: E-Rupi voucher message not received.

Dear Sir,

Please provide the time slot for UAT

Ruchi Aggarwal

Manager

From: ARVIND KUMAR YADAV <ARVIND.YADAV2@bankofbaroda.com> on behalf of UPI Projects, DPPG <upiproject.dppg@bankofbaroda.com>

Sent: Tuesday, November 25, 2025 11:16 AM

To: Ruchi Aggarwal <Ruchi2@bankofbaroda.com>

Cc: UPI.QRoperations <upi.qroperations@bankofbaroda.com>; GAJENDRA TUPSAMUDRE <GAJENDRA.TUPSAMUDRE@bankofbaroda.com>; Rajiv Kumar <Rajiv.Kumar2@bankofbaroda.com>

Subject: Re: E-Rupi voucher message not received.

Team,

Please note that due to multiple testing are running in UAT. The environment is not available. Please confirm the testing slot so that we shall arrange UAT environment available.

Regards,

अरविंद कुमार यादव/Arvind Kumar Yadav

यूपीआई प्रोजेक्ट्स, डीपीपीजी/ UPI Projects, DPPG

डिजिटल समूह/ Digital Group

बडौदा सन टावर, सातवीं मंजिल, सी 34, जी ब्लॉक, बांद्रा-कुर्ला काम्प्लेक्स,

बांद्रा (पूर्व) मुंबई 400051,

Baroda Sun Tower, 7th Floor, C 34, G-Block, Bandra-Kurla Complex,

Bandra (East), Mumbai - 400051,

From: Ruchi Aggarwal <Ruchi2@bankofbaroda.com>

Sent: Tuesday, November 25, 2025 10:46 AM

To: UPI.QRoperations <upi.qroperations@bankofbaroda.com>; ARVIND KUMAR YADAV <ARVIND.YADAV2@bankofbaroda.com>

Cc: Abhishek.15@in.ey.com <Abhishek.15@in.ey.com>

Subject: Fw: E-Rupi voucher message not received.

Dear Sir,

Please advise us in this matter

From: Abhishek . <Abhishek.15@in.ey.com>
Sent: Monday, November 24, 2025 4:43 PM
To: Ruchi Aggarwal <Ruchi2@bankofbaroda.com>; Govt Digital Solution Cell, New Delhi <digital.gb@bankofbaroda.com>
Cc: Vaibhav Krishna Tewari <vaibhav.tewari@npci.org.in>; UPI Help Desk <upi.helpdesk@npci.org.in>; Ravindra Dangri <ravindra.dangri93@gov.in>; Neeru Dubey <Neeru.Dube@Ranjan.Sinha@in.ey.com>; Pawan Kumar <pawan.kr2047@nhb.gov.in>; Dr. Vijay Kumar Doharey <clusters.nhb@gov.in>; cherry.dhillon@npci.org.in <cherry.dhillon@npci.org.in>
Subject: E-Rupi voucher message not received.

Some people who received this message don't often get email from abhishek.15@in.ey.com. [Learn why this is important](#)

****सावधान: यह मेल बैंक डोमेन के बाहर से आया है. अगर आप प्रेषक को नहीं जानते तो मेल में दी गयी लिंक पर क्लिक ना करे या अटैचमेंट**
****CAUTION: THIS MAIL IS ORIGINATED FROM OUTSIDE OF THE BANK'S DOMAIN. DO NOT CLICK ON LINKS OR OPEN ATTACHMENTS U**

Dear Sir

We have completed the full application process inside the CDP system, and although the API response is showing "OK", no message has been received on the registered mobile number. A also show an "OK" response; however, they have not received any callback or response from the bank, which is why the message was not generated on the registered number.

Please check both responses and resolve this issue urgently.
 Kindly check and guide us if any correction is required.

Response from NHB side:->

1. ReqHbt Api detail :-

Transaction id:-- DOH654EAB2DE0D78908E39851155C3000C2

TimeStamp:- "2025-11-24T15:16:08+05:30"

Timestamp:- "2025-11-24T15:15:48+05:30"

2. ReqVoucher:--

Transaction ID:- DOH655246F31489A43E30F046DD7DAF3F71

Timestamp :- 2025-11-24T15:16:08+05:30

For further details Check the full API response..

1. ReqVoucher :-

REQUEST URL:- <https://erupi.npci.org.in/upi/ReqVoucher/2.0/urn:txnid:DOH655246F31489A43E30F046DD7DAF3F71>

2. REQUEST BODY:~ <?xml version="1.0"?><upi:ReqVoucher xmlns:upi="http://npci.org/upi/schema/"><Head msgId="DOHD3AFF54ECC0316FB89BEA4A2E92FF5FF" org ver="2.0" prodType="UPI"/><Meta><Tag name="PAYREQSTART" value="2025-11-24T15:16:08+05:30"/><Tag name="PAYREQEND" value="2025-11-24T15:16:08+05:30"/>DOH655246F31489A43E30F046DD7DAF3F71" initiatedBy="PAYER" initiationMode="00" note="SPPV12" purpose="B0" refCategory="00" refId="3160FD139EF14E12FAB" refUrl="https://cdp.nhb.gov.in" ts="2025-11-24T15:16:08+05:30" type="CREATE"><Rules><Rule name="MINAMOUNT" value="10.00"/><Rule name="EXPIREAFTER" value="30" type="PREPAID VOUCHER" revokeable="N" shareToPayee="N" ts="2025-11-24T15:16:08+05:30" txnid="DOH655246F31489A43E30F046DD7DAF3F71" type="PREPAID" start="24112025"/><Amount rule="MAX" value="10.00"/><Recurrence pattern="ONETIME"/></Mandate><Payer addr="tester@ergnhb" code="0780" name="Mohit Verma" id="9999999999" type="ACCOUNT" verifiedName="vijay"/><Rating verifiedAddress="TRUE"/></Info><Device><Tag name="TYPE" value="MOB"/><Tag name="MOBILE" value="977776efdc1718d7"/><Tag name="OS" value="Android9"/><Tag name="LOCATION" value="INDIA"/><Tag name="IP" value="165.225.124.81"/><Tag name="ID" value="977776efdc1718d7"/><Tag name="ACTYPE" value="CURR" value="0002020001916"/><Detail name="IFSC" value="BARB0SHILLO"/></Ac><Creds><Cred subType="NA" type="PREAUTH"><Data code="NPCI" ki="20220512">MD<Identifier sid="1234" merchantType="LARGE" mid="BOB000002985779" subCode="0000" tid="E0002214"/><Name brand="TransTrac" franchise="TransTrac" legal="T" /></Merchant></Payer><Payees><Payee addr="mobile.9412966838@prepaid.npci" code="0780" name="NPCI Tester" seqNum="1" type="ENTITY"><Merchant><Identifier r mid="BOB000002985779" subCode="8493" sid="1234" tid="E0002214"/><Name brand="TransTrac" franchise="TransTrac" legal="TransTrac"/><Ownership type="OTH

Abhishek | Sr. Project Consultant | Strategy and Transactions (SaT)



Ernst & Young LLP
Golf View Corporate Tower, Sector-42, Gurugram , 122002, Haryana, 122002, India,
Mobile: +91 - 7417458860 | abhishek.15@in.ey.com
Website: http://www.ey.com

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